

2026 South Australian Tourism Awards

People's Choice Terms & Conditions

1. All voting will be conducted online and by the public.
2. Voting opens on 24 September 2026 and closes at 5pm (Adelaide time) on 12 October 2026.
3. To be eligible to vote and enter the competition, persons must be 18 years of age or over.
4. To vote, persons must enter details as stipulated by the designated voting form on Solstice Media's website during the promotion period. Each person who completes the voting process fully will be automatically entered into the competition prize draw. Each person may only enter the competition prize draw once.
5. Only one vote per person is allowed: one vote in either the Experiences & Services category, or one in the Accommodation category.
6. Incomplete votes will be deemed invalid, and the person will not enter the prize draw.
7. The organiser of the competition is the Tourism Industry Council South Australia (the Organiser) and the promoter of the competition is Solstice Media (the Promoter).
8. The Organiser and the Promoter reserve the right, at any time, to verify the validity of entries and entrants (including an entrant's identity and email) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Organiser and the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
9. If there is a dispute as to the identity of an entrant, the Organiser and the Promoter reserve the right in its sole discretion, to determine the identity of the entrant.
10. The Organiser and the Promoter's decision on voting is final and binding, and no correspondence will be entered into.
11. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify the entrant; or (b) subject any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.
12. Solstice Media and TiCSA collect personal information from each person in order to conduct the voting process and prize draw competition and may, for this purpose, disclose such information to third parties. Voting and entry into the competition is conditional on the person providing their name, address and email.
13. The Prize draw is to be confirmed and will be listed on the designated voting form on Solstice Media's website. All prize values are in Australian dollars.
14. Prize winners will be drawn through a random process. The Prize winner will be drawn on 19 October at 2:00 pm (Adelaide time) at the offices of the Organiser, Level 2/5 Pirie Street Adelaide.

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TiCSA: Tourism Industry Council South Australia

The South Australian Tourism Awards are delivered by TiCSA with the support of the South Australian Tourism Commission

15. Prize winner will be notified by phone and/or email after 6 November 2026. To claim their Prize, Prize winner must respond within 14 days of being notified. Eligible entrants are responsible for keeping the Organiser informed of any changes to their contact details during and following the Promotion period. The Organiser's decision is final and binding and no correspondence will be entered into.
16. If the Prize/s remain unclaimed for 15 days of being notified under clause 17, the Organiser will conduct a redraw/s at 5pm at the same place as the original draw subject to any applicable law. If required, the redraw will take place on 23 November 2026. The Prize winner/s, if any, will be notified by phone and in writing.
17. Fulfilment of the Prize is subject to the terms and conditions of the individual businesses, properties and tour operators and is subject to availability.
18. The Prize is non-transferable and cannot be exchanged or taken for cash.
19. All employees of Solstice Media and Ticsa, including Board members, and their immediate families are ineligible to enter. Immediate family means any of the following: spouse, de facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, brother, sister, step-brother or step-sister.
20. South Australian Tourism Awards finalists, their employees and representatives, are ineligible to receive a prize in this competition.
21. Voters must be Australian residents in order to be eligible to vote and go in the draw to win any of the competition prizes.
22. To the extent permitted by law, the Organiser and the Promoter are not responsible or liable for:
 - i. inaccurate / incorrect transcription of entry information;
 - ii. purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received, but are late, illegible, incomplete, sent with insufficient postage (where entry is by post), or sent other than as directed in the entry instructions;
 - iii. any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;
 - iv. the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any website;
 - v. unauthorised human intervention in any part of the competition;
 - vi. electronic or human error which may occur in the administration of the competition.

Additional background

All finalists in the 2026 South Australian Tourism Awards from categories 1 – 26 (excluding Category 14 – Tourism Marketing & Campaigns) will be eligible to receive votes.

The winners of the People's Choice awards for Accommodation and Experiences & Services will be determined by combining finalists' consumer rating scores* (weighting of 70%) with the number of public votes received (weighting of 30%).

*The consumer rating score for each finalist is determined by pulling the Global Review Index (GRI) Score from ReviewPro - an aggregator of online reviews from 130+ travel reviews and booking sites around the globe. The GRI score will be pulled for the period of 13 October 2025 to 12 October 2026.

Vote counting for the awards will be conducted via the designated voting form on Solstice Media's website. Voting will be overseen by Solstice Media, TiCSA and the South Australian Tourism Awards Chair of Judges.